

AftercareSM Mechanical Repair Agreement

AGREEMENT NUMBER MR _____

DATE _____ / _____ / _____ Motorcycle Scooter ATV Snowmobile
MONTH DAY YEAR
 Watercraft Lawn & Garden Power Equip. AGREEMENT SALES PRICE & _____
RECREATION INTERRUPTION PRICE \$ _____
AGREEMENT HOLDER DATE OF BIRTH _____ / _____ / _____ NEW USED
MONTH DAY YEAR

AGREEMENT HOLDER (CUSTOMER)
FIRST NAME _____ LAST NAME _____ MIDDLE INITIAL _____
ADDRESS _____ HOME () _____ WORK () _____
CITY _____ STATE _____ ZIP CODE _____

CONTRACTOR (DEALER)
DEALERSHIP NAME _____ AFTERCARE DEALER NUMBER _____
DEALERSHIP ADDRESS _____ PHONE NUMBER _____

LIENHOLDER
LIENHOLDER NAME _____ ADDRESS _____ PHONE NUMBER _____

AGREEMENT INFORMATION
AGREEMENT TERM (MONTHS) _____ MONTH / DAY / YEAR
VEHICLE SALE DATE (EFFECTIVE DATE) _____ MONTH / DAY / YEAR
EXPIRATION DATE _____
UNLIMITED MILEAGE TERM _____ HOUR/ODOMETER READING _____ \$ _____ TOTAL AGREEMENT SALE PRICE

VEHICLE INFORMATION
YEAR _____ MANUFACTURER _____ MODEL/ENGINE DISPLACEMENT _____ VEHICLE IDENTIFICATION NUMBER _____
ZERO DEDUCTIBLE AMOUNT _____ PLAN TYPE _____ \$ _____ VEHICLE SALE PRICE

CUSTOMER SIGNATURE _____ DATE _____
DEALER SIGNATURE _____ DATE _____

By my signature, I agree to the provisions of this Aftercare Mechanical Repair Agreement. I acknowledge that I have read it and understand its provisions. To keep this Aftercare Mechanical Repair Agreement in force, I will maintain the vehicle according to the manufacturer's stated periodic maintenance requirements, or according to the Maintenance Requirements contained in the Your Responsibilities section outlined below. This Aftercare Mechanical Repair Agreement is not a warranty or insurance policy. Our entire agreement is incorporated in this Aftercare Mechanical Repair Agreement. No verbal representations have been made to me which differ from its provisions.

AFTERCARE MECHANICAL REPAIR AGREEMENT

PLEASE READ THIS AGREEMENT CAREFULLY. IT CONTAINS THE ENTIRE AGREEMENT BETWEEN THE DEALER AND YOU. THIS AGREEMENT TAKES THE PLACE OF ANY OTHER WRITTEN OR ORAL STATEMENTS MADE TO YOU ABOUT YOUR COVERAGE UNDER THIS AGREEMENT. THIS AGREEMENT IS NOT AN INSURANCE POLICY. THE DEALER DOES NOT AUTHORIZE ANYONE TO CREATE FOR IT ANY OBLIGATION THAT IS NOT CONTAINED IN THIS AGREEMENT.

WHAT WILL THE AFTERCARE MECHANICAL REPAIR AGREEMENT DO FOR YOU? The AFTERCARE MECHANICAL REPAIR AGREEMENT will pay for the costs of parts and labor to repair YOUR VEHICLE if it has a COVERED MECHANICAL BREAKDOWN (as defined below) for the period of time specified in the DECLARATIONS subject to the EXCLUSIONS outlined on pages 2 and 3. It will also pay for some additional benefits, such as TOWING SERVICE REIMBURSEMENT, SUBSTITUTE TRANSPORTATION REIMBURSEMENT and LODGING REIMBURSEMENT, even during the MANUFACTURER'S OR DISTRIBUTOR'S WARRANTY period.

WHAT THINGS WILL NOT BE COVERED BY THE AFTERCARE MECHANICAL REPAIR AGREEMENT? There is a complete list of EXCLUSIONS on pages 2 and 3 of this MECHANICAL REPAIR AGREEMENT. There are also examples of components and parts which are subject to NORMAL WEAR AND TEAR (as defined below) on page 2 of 4, and examples of components and parts which are not covered by this MECHANICAL REPAIR AGREEMENT in the EXCLUSIONS section on pages 2 and 3 of this MECHANICAL REPAIR AGREEMENT.

DEFINITIONS

Here are the definitions of some of the Key Words used in this Mechanical Repair Agreement. (Key Words appear in capitalized bold type in the body of the Mechanical Repair Agreement.)

DEALER: the dealership that sold you this Mechanical Repair Agreement.

MECHANICAL REPAIR AGREEMENT: the AFTERCARE Mechanical Repair Agreement and the Declarations.

DECLARATIONS: that portion of the Mechanical Repair Agreement with information about the Customer, the Identified Vehicle and the Mechanical Repair Agreement.

MAINTENANCE LOG: the form that is attached to this Mechanical Repair Agreement with spaces for information about maintenance and repairs on Your Vehicle. To be validated, the Maintenance Log must be filled out by the Authorized Repair Facility at the time services or repairs are performed. If you plan to do Your own maintenance, follow the directions outlined in the YOUR RESPONSIBILITIES section page 2 of 4.

YOUR RESPONSIBILITIES: the maintenance related things you must do, as outlined in the Owner's Manual for Your Vehicle or in the YOUR RESPONSIBILITIES section of this Mechanical Repair Agreement (page 2 of 4), in order to keep Your Vehicle in proper working order. If You do not complete YOUR RESPONSIBILITIES, this Mechanical Repair Agreement may not cover any maintenance related Mechanical Breakdowns.

ADDITIONAL RESPONSIBILITIES FOR USED VEHICLES: the additional things you must do in order to maintain Your Vehicle as outlined in this Mechanical Repair Agreement (page 2 of 4) if the identified vehicle is a Used Vehicle.

STORAGE: the procedures in the Owner's Manual for your vehicle concerning those procedures which must be followed if Your Vehicle is to be stored (not used) for more than one month. This is especially important for Snowmobiles and Personal Watercraft.

YOU OR YOUR OR CUSTOMER: the owner of the Identified Vehicle whose name and address appear in the Agreement Holder (Customer) section of the Declarations.

IDENTIFIED VEHICLE OR YOUR VEHICLE: the vehicle or the lawn and garden equipment or the power equipment unit shown in the Declarations. If the

identified Vehicle is not eligible for coverage, your payment will be returned.

ADMINISTRATOR: means in California:
MOTORCYCLE MANAGEMENT AND INSURANCE SERVICES
P.O. BOX 546
CORONA DEL MAR, CALIFORNIA 92625

In all other states:
MOTORCYCLE MANAGEMENT CONSULTING SERVICES, INC.
P.O. BOX 546
CORONA DEL MAR, CALIFORNIA 92625

AUTHORIZED REPAIR FACILITY: the Dealer. If the Dealer is unavailable, the Authorized Repair Facility can be another dealership or repair shop authorized by the Administrator.

CLAIMS AUTHORIZATION NUMBER: the number that the Administrator uses to identify a claim for Your Vehicle. The Authorized Repair Facility must call the Administrator for this number before beginning repairs of Mechanical Breakdown(s) on Your Vehicle. Do not allow the Authorized Repair Facility to begin work on Your Vehicle until the Claims Authorization Number has been obtained from the Administrator. If the Claims Authorization Number has not been obtained from the Administrator, the Mechanical Breakdown(s) may not be covered. See CLAIM PROCEDURE (page 4 of 4).

NEW VEHICLE(S): a vehicle or a piece of lawn and garden equipment or a power equipment unit that is under Manufacturer's or Distributor's Warranty on the sale date of the Mechanical Repair Agreement, and is shown as a New Vehicle in the Declarations.

MANUFACTURER'S OR DISTRIBUTOR'S WARRANTY: the Warranty which comes with the vehicle or the piece of lawn and garden equipment or the power equipment unit at no charge to the Customer.

USED VEHICLE(S): a vehicle or piece of lawn and garden equipment or a power equipment unit sold by the Dealer which DOES NOT have a Manufacturer's or Distributor's Warranty in effect on the sale date of the Mechanical Repair Agreement, and is shown as a Used Vehicle in the Declarations. The Dealer must sell you both the Used Vehicle and the Mechanical Repair Agreement on the same day. This sale date becomes the Effective Date of the Mechanical Repair Agreement.

PRE-EXISTING CONDITION(S): defects on Used Vehicles which were present on the purchase date of the Mechanical Repair Agreement. Used Vehicle Mechanical Repair Agreements may not cover some Pre-existing conditions.

NORMAL WEAR AND TEAR: deterioration in operating performance which occurs as the Identified Vehicle ages or mileage/hours of usage increase(s). This Mechanical Repair Agreement does not cover Normal Wear and Tear. There is a list of parts which may not be covered due to Normal Wear and Tear on page 2 of 4.

EXCLUSIONS: the Exclusions listed in the EXCLUSIONS section on pages 2 and 3 of this Mechanical Repair Agreement.

MECHANICAL BREAKDOWN: the breakage or failure of a part (except those parts listed in the EXCLUSIONS section on page 2 and 3) caused by a defect or faulty workmanship from the manufacturer making that covered part incapable of performing the function for which it was designed. The Identified Vehicle will be covered only for Mechanical Breakdown(s) which occur(s) in the United States and Canada.

COVERED MECHANICAL BREAKDOWN: the costs of a mechanical Break-

down which the Administrator agrees to pay. See CLAIMS AUTHORIZATION NUMBER above and CLAIM PROCEDURE on page 4 of 4.

TOWING SERVICE REIMBURSEMENT: reimbursement up to fifty dollars (\$50.00) each time Your Vehicle has a Covered Mechanical Breakdown if Your Vehicle has to be towed because of a Covered Mechanical Breakdown. You must submit valid receipts for Towing.

SUBSTITUTE TRANSPORTATION REIMBURSEMENT: reimbursement for Substitute Transportation You rent when Your Vehicle has a Covered Mechanical Breakdown, up to twenty dollars (\$20.00) per day (Maximum Reimbursement of \$180.00). Reimbursement is based on the number of calendar days Your Vehicle is in the Authorized Repair Facility undergoing repairs of a Covered Mechanical Breakdown(s) (up to nine days). To receive this Substitute Transportation Reimbursement, you must have valid receipts showing what was rented and when it was rented.

LODGING REIMBURSEMENT (not available for sale in California or where prohibited by law): reimbursement for Lodging You rent when Your Vehicle has a

Covered Mechanical Breakdown 100 miles or more from Your home, up to forty dollars (\$40.00) per day for up to three (3) days (maximum reimbursement \$120.00). To receive this Lodging Reimbursement Your Vehicle must be inoperable, and Your Lodging expenses must be incurred as a result of the Covered Mechanical Breakdown. The date of the Covered Mechanical Breakdown will be considered the first day, and You must provide the Administrator with valid receipts within thirty (30) days of the Covered Mechanical Breakdown showing how much You paid for the Lodging and when the Lodging was rented.

RECREATION INTERRUPTION OPTIONAL COVERAGE (not available for sale in California or where prohibited by law): additional reimbursements for expenses You incur when Your Vehicle has a Covered Mechanical Breakdown. THERE IS AN ADDITIONAL COST FOR THIS OPTION. Additional Reimbursements for rentals, lodging, meals, phone calls, etc. up to \$150.00. To be eligible for Recreation Interruption Optional Coverage, You must pay the additional fee (shown in the Declarations) and you must send valid receipts to the Administrator within thirty (30) days of the Covered Mechanical Breakdown.

GENERAL PROVISIONS

This **MECHANICAL REPAIR AGREEMENT** governs a specific agreement between the **DEALER** and **YOU** which is applicable exclusively to the **IDENTIFIED VEHICLE**. This **MECHANICAL REPAIR AGREEMENT** will, subject to its terms and conditions, pay **YOUR** expenses for labor and materials needed to repair **COVERED MECHANICAL BREAKDOWN(S)**.

YOUR RESPONSIBILITIES

YOUR RESPONSIBILITIES under this **MECHANICAL REPAIR AGREEMENT** are to:

1. Maintain the **IDENTIFIED VEHICLE** in accordance with the Manufacturer's stated periodic maintenance requirements (which can be found in the Owner's Manual for the **IDENTIFIED VEHICLE**); and to
2. Keep the records of the maintenance performed. These maintenance requirements must be performed within the Manufacturer's stated periodic intervals outlined in the Owner's Manual for the **IDENTIFIED VEHICLE**.
3. **YOU** must either a) use the **MAINTENANCE LOG** provided with this **MECHANICAL REPAIR AGREEMENT** and have it validated by the **DEALER** or the **AUTHORIZED REPAIR FACILITY** that performs the service or repairs; or b) **YOU** must keep receipts and other records that show the dates, mileage or hours of operation, services and repairs performed. If **YOU** do **YOUR** own maintenance, please make sure that **YOUR** receipts show the dates, mileage or hours of operation, services and repairs performed. When necessary, the **AUTHORIZED REPAIR FACILITY** will request these records. A **MECHANICAL BREAKDOWN** will not be covered if it caused by operation or maintenance of the **IDENTIFIED VEHICLE** that is not in accordance with the Manufacturer's recommendations.

ADDITIONAL RESPONSIBILITIES FOR USED VEHICLES

If the **IDENTIFIED VEHICLE** is a **USED VEHICLE**, **YOU** must follow these maintenance guidelines and follow the directions outlined in **YOUR RESPONSIBILITIES** (above).

MOTORCYCLES, ATVS (FOUR-WHEELERS), SCOOTERS

1. Change the engine oil and air filter and oil filter every three months or 3,000 miles, whichever comes first.
2. Lubricate swing arm and check camchain tensioner(s) every 3,000 miles or every six months for ATVs with no odometer.
3. Check and adjust valve tappets and carburetor every six months or 6,000 miles, whichever comes first.
4. Follow the directions of the **DEALER** or the Manufacturer regarding other regular or special services.

SNOWMOBILES, PERSONAL WATERCRAFT, LAWN AND GARDEN EQUIPMENT AND POWER EQUIPMENT

1. Perform all seasonal maintenance as required by the manufacturer including storage procedures.
2. Change engine oil and oil filters and air filters (if applicable) as recommended by the Manufacturer based on either hours of operation or mileage.
3. Follow the directions of the **DEALER** or the Manufacturer regarding other regular or special services.

LIMIT OF LIABILITY

The total liability under this **MECHANICAL REPAIR AGREEMENT** shall not exceed the actual cash value of the **IDENTIFIED VEHICLE** at the time of **MECHANICAL BREAKDOWN** as determined by standard manuals for establishing vehicle value. The total of all claims paid during the term of the **MECHANICAL REPAIR AGREEMENT** shall not exceed the price **YOU** paid for the **IDENTIFIED VEHICLE**.

THE TERM OF THE MECHANICAL REPAIR AGREEMENT

The term of the **MECHANICAL REPAIR AGREEMENT** for **YOUR VEHICLE** is shown in the **DECLARATIONS**. If an error was made in the Agreement information section of the **DECLARATIONS**, the **ADMINISTRATOR** will notify you in writing.

TRANSFER RIGHTS

This **MECHANICAL REPAIR AGREEMENT** is transferable. To transfer this **MECHANICAL REPAIR AGREEMENT**, **YOU** must fill out a Transfer Forms, available from the **DEALER**, and send the completed Transfer Form, along with copies of all required maintenance receipts or the **MAINTENANCE LOG**, and a twenty-five dollar (\$25.00) transfer fee to the **ADMINISTRATOR** at the address shown. To be effective, the transfer information must be mailed to the **ADMINISTRATOR** within fifteen (15) days of ownership change.

COVERAGES

During the term of this **MECHANICAL REPAIR AGREEMENT**, **YOU** will be provided with:

1. Repair or Replacement (including the cost of both parts and labor) of ANY PART determined to have a **COVERED MECHANICAL BREAKDOWN** except some parts shown in the **NORMAL WEAR AND TEAR** Parts section (page 2 of 4) or those parts or conditions shown in the **EXCLUSIONS** Section of this **MECHANICAL REPAIR AGREEMENT** (pages 2 and 3) subject to the numbered **EXCLUSIONS** (pages 2 and 3).
2. **TOWING SERVICE REIMBURSEMENT.**
3. **SUBSTITUTE TRANSPORTATION REIMBURSEMENT.**
4. **LODGING REIMBURSEMENT** (unless prohibited by law).
5. **RECREATION INTERRUPTION OPTIONAL COVERAGE** (unless prohibited by law) if you have paid for the Optional Coverage and it is shown in the **DECLARATIONS.**

NORMAL WEAR AND TEAR PARTS

Some parts of the **IDENTIFIED VEHICLE** are subject to **NORMAL WEAR AND TEAR**. Circumstances such as the age of the **IDENTIFIED VEHICLE** and the condition of the **IDENTIFIED VEHICLE** at the time of **MECHANICAL BREAKDOWN** will determine whether the following parts will have **COVERED MECHANICAL BREAKDOWN(S)**.

starter clutch/bendix gears; cam chain tensioners; drive sprockets; exhaust/intake manifolds; exhaust system parts; side stand cut-out switch; horns; broken, pinched or shorted wires; loose hoses and fittings; fuel injector nozzles; carburetor parts; rubber parts; springs; plastic parts; brake rotors; shear pins; front fork seals on vehicles with more than 20,000 miles; seals and gaskets on vehicles that are more than five years old; electrical components on vehicles that are more than seven years old; armature brushes; mower blades; blade clutch assembly; impeller, impeller liner and intake grills; mats; bumpers; body seals or gaskets; hulls.

If **YOUR VEHICLE** has a problem with one of the above listed parts, please make sure that the **AUTHORIZED REPAIR FACILITY** calls the **ADMINISTRATOR** to find out if the problem is covered by this **MECHANICAL REPAIR AGREEMENT**.

EXCLUSIONS

1. These are the only parts which are specifically not covered by this **MECHANICAL REPAIR AGREEMENT**:
 - seals and gaskets on **USED VEHICLES** unless required to repair a **MECHANICAL BREAKDOWN** of another covered part.
 - seals and gaskets on Harley-Davidson motorcycles unless required to repair a **MECHANICAL BREAKDOWN** of another covered part.
 - parts that have not had a **MECHANICAL BREAKDOWN**
 - batteries, bulbs, tires, spark plugs, anodes
 - brake pads or shoes, brake drums, cables, hoses, fuses
 - final drive chains or belts, final drive sprockets
 - air filters, oil filters, fluids (unless required to repair a **MECHANICAL BREAKDOWN** of another covered part)
 - clutch plates
 - Audio components, shock absorbers
 - loose securing hardware
 - bent shift forks (unless caused by **MECHANICAL BREAKDOWN** of a covered part)
 - bent valves (unless caused by **MECHANICAL BREAKDOWN** of a covered part)
 - stuck valves due to carbon build-up
 - cosmetic damage such as nicks, scratches, dents, paint
 - parts damaged due to dirty air filters or contaminated fuel
 - snowmobile skis
 - snowmobile tracks
 - snowmobile clutch belts
 - clutch weights, clutch rollers, clutch pins and bushings
 - wheels under snowmobile track, hyfax/slide rail
 - parts damaged due to overrevving (running above red-line)
 - mirrors

Administered by:
 MOTORCYCLE MANAGEMENT
 CONSULTING SERVICES, INC.
 P.O. BOX 546
 CORONA DEL MAR, CA 92625
 (800) 832-3237

AftercareSM
 (800) 832-3237

 customer signature

2. If a particular **MECHANICAL BREAKDOWN** is caused by operation or maintenance other than as recommended by the Manufacturer, or this **MECHANICAL REPAIR AGREEMENT**, that **MECHANICAL BREAKDOWN** will not be covered by this **MECHANICAL REPAIR AGREEMENT**. Examples of operation other than as recommended by the manufacturer include, but are not limited to: abnormal strain, neglect, abuse, damage due to improper transportation.
3. **MECHANICAL BREAKDOWN(S)** which occur(s) when the **IDENTIFIED VEHICLE** is covered by a **MANUFACTURER'S OR DISTRIBUTOR'S WARRANTY** or by a Manufacturer's recall program, except for **TOWING REIMBURSEMENT, SUBSTITUTE TRANSPORTATION REIMBURSEMENT, LODGING REIMBURSEMENT AND RECREATION INTERRUPTION OPTIONAL COVERAGE**.
4. **MECHANICAL BREAKDOWN(S)** caused by continued operation of the **IDENTIFIED VEHICLE** when a known problem exists. Examples include but are not limited to: continuing to operate a vehicle which is overheating, continuing to operate a vehicle with an obvious oil leak.
5. Damage from theft, fire, freezing, vandalism, riot, explosion, flood, hail, lightning, earthquake, windstorm, water, collision, accident or Acts of God.
6. **MECHANICAL BREAKDOWN(S)** or Damage which occur(s) due to failure to maintain proper fluid and/or lubricant levels as specified by the Manufacturer. **MECHANICAL BREAKDOWNS** of two stroke engines caused by failure to maintain proper oil/gas mixture ratios as recommended by the Manufacturer will not be covered.
7. Failure of drive chains or belts, or damage due to drive chain or belt failure.
8. **MECHANICAL BREAKDOWN** caused by alteration, modification or use of the **IDENTIFIED VEHICLE** not recommended by the Manufacturer.
9. Damage due to failure of "non-stock" or modified parts or damage due to use of "non-stock" or modified parts.
10. **IDENTIFIED VEHICLES** used for commercial purposes (rental, delivery, hauling for hire) police or emergency services. In general, if the **IDENTIFIED VEHICLE** is used in a business, it is not eligible for a **MECHANICAL REPAIR AGREEMENT**.
11. **IDENTIFIED VEHICLES** used for purposes not recommended by the Manufacturer. Purposes not recommended by the Manufacturer include, but are not limited to: racing or competitive use, operating On-highway vehicles off road, operating snowmobiles when there is not adequate snow.
12. **MECHANICAL BREAKDOWN** caused by water, sand and/or corrosion, salt water corrosion or electrolysis or impact with an object.
13. **MECHANICAL BREAKDOWN(S)** caused by improper **STORAGE**.
14. Adjustments, tune-ups, maintenance, parts or labor not required to repair a **MECHANICAL BREAKDOWN**.
15. Incidental, consequential or punitive damages of any kind.
16. **MECHANICAL BREAKDOWNS** caused by not following the procedures outlined in the **YOUR RESPONSIBILITIES** section of this **MECHANICAL REPAIR AGREEMENT** or in the **ADDITIONAL RESPONSIBILITIES FOR USED VEHICLES** section of this **MECHANICAL REPAIR AGREEMENT** if the **IDENTIFIED VEHICLE** is a **USED VEHICLE**.
17. This **MECHANICAL REPAIR AGREEMENT** does not cover repair or replacement of valves and/or rings solely to improve engine compression when a **MECHANICAL BREAKDOWN** has not occurred. Loss of engine compression is **NORMAL WEAR AND TEAR**.

CANCELLATION

YOU or a person authorized by **YOU** may cancel this **MECHANICAL REPAIR AGREEMENT** by giving advanced written notice to the **DEALER** stating when, thereafter, the cancellation is to be effective.
 The **DEALER** may cancel this **MECHANICAL REPAIR AGREEMENT** within the first sixty (60) days or at anytime: 1. If **YOUR VEHICLE** is a total loss or is repossessed. 2. If the odometer of **YOUR VEHICLE** is disconnected or altered. 3. If **YOU** use **YOUR VEHICLE** in any manner not covered by this **MECHANICAL REPAIR AGREEMENT**. 4. If **YOU** do not pay the **MECHANICAL REPAIR AGREEMENT** charge.

In the event this **MECHANICAL REPAIR AGREEMENT** is cancelled, the **DEALER** will keep an amount based on the days in force compared to the total time of **YOUR MECHANICAL REPAIR AGREEMENT** term, plus a service charge of \$25.00. **YOU** will receive a full refund (less a service charge of \$25.00) if **YOU** cancel the **MECHANICAL REPAIR AGREEMENT** within sixty (60) days of the Date issued and have not incurred a claim. This refund will be paid to **YOU** or to a person **YOU** authorize.

If this **MECHANICAL REPAIR AGREEMENT** is financed, **YOU** authorize **YOUR** lienholder to cancel this **MECHANICAL REPAIR AGREEMENT** and receive the refund in the event **YOUR VEHICLE** is a total loss or is repossessed.

STATE AMENDMENTS

This **MECHANICAL REPAIR AGREEMENT** is amended to comply with the following state requirements:

Massachusetts: the following wording is added:

NOTICE TO CUSTOMER. THE COVERAGE YOU ARE BUYING IS NOT REQUIRED IN ORDER TO REGISTER OR FINANCE A VEHICLE. THE BENEFITS PROVIDED MAY DUPLICATE EXPRESS MANUFACTURER'S OR SELLER'S WARRANTIES WHICH ARE AVAILABLE TO YOU WITHOUT THIS CONTRACT.

Alaska, California, Colorado, Georgia, Kentucky, Massachusetts, Minnesota, Nebraska, New Hampshire, New York, North Carolina, Utah, Washington, Wisconsin: The following wording is added:

This **MECHANICAL REPAIR AGREEMENT** is insured by Virginia Surety Company, Inc., 123 North Wacker Drive, Chicago, Illinois, 60606. In the event the **DEALER** ceases to operate, is bankrupt or **YOUR** claim is not paid within sixty (60) days, **YOU** may file a direct claim with Virginia Surety Company, Inc. To do so, please call the **ADMINISTRATOR** at the following toll-free number for instruction: (800) 832-3237.

Iowa: The following wording is added:

The **DEALER'S** obligations to **YOU** are guaranteed under the Contractual Liability Policy (Reimbursement Insurance Policy) issued by Virginia Surety Company, Inc., 123 North Wacker Drive, Chicago, Illinois 60606. In the event **YOU** have any questions regarding **YOUR MECHANICAL REPAIR AGREEMENT**, **YOU** may contact Motorcycle Management Consulting Services, Inc. or Virginia Surety Company, Inc. You may also contact the Iowa Insurance Commissioner at the following address: Iowa Insurance Department, 6th floor, Lucas State Office Building, Des Moines, Iowa 50319.

Georgia: The following wording is added:

CANCELLATION provision is amended to replace the section subtitled "The **DEALER** may cancel this **MECHANICAL REPAIR AGREEMENT** within the first sixty (60) days, or at anytime"
 with:

The **DEALER** may cancel this **MECHANICAL REPAIR AGREEMENT**:

1. In the event of fraud.
2. In the event of material misrepresentation.
3. if **YOU** do not pay the **MECHANICAL REPAIR AGREEMENT** charge.

Wisconsin: The following wording is added:

The **ADMINISTRATOR** acts solely as administrator of this **MECHANICAL REPAIR AGREEMENT**. THIS WARRANTY IS ONLY SUBJECT TO LIMITED REGULATION BY THE OFFICE OF THE COMMISSIONER OF INSURANCE.

CLAIM PROCEDURE

In the event of a breakdown, follow these steps:

1. Protect **YOUR VEHICLE** from further damage. Continued operation of **YOUR VEHICLE** may result in additional damage that may not be covered by this **MECHANICAL REPAIR AGREEMENT**.
2. Bring **YOUR VEHICLE** to the **AUTHORIZED REPAIR FACILITY**. If this is not possible, call the **ADMINISTRATOR** at the number listed below.
3. Provide the **AUTHORIZED REPAIR FACILITY** with receipts for required maintenance or the validated **MAINTENANCE LOG** if necessary to authorize the repair of the **MECHANICAL BREAKDOWN**.
4. When necessary, **YOU** will have to authorize the **AUTHORIZED REPAIR FACILITY** to tear down the **IDENTIFIED VEHICLE** for diagnostic evaluation. If there is not a **COVERED MECHANICAL BREAKDOWN**, the **CUSTOMER** is responsible for diagnosis and tear down costs.
5. After diagnosis, ask the **AUTHORIZED REPAIR FACILITY** to call the **ADMINISTRATOR**'s claims department at the number listed for a **CLAIMS AUTHORIZATION NUMBER**. The claims department may not authorize payment for **MECHANICAL BREAKDOWN** expenses unless a **CLAIMS AUTHORIZATION NUMBER** has been issued to the **AUTHORIZED REPAIR FACILITY** before repairs are started. CLAIMS DEPARTMENT PHONE NUMBER: 1-(800) 832-3237
6. When the repair is COMPLETED, give the **AUTHORIZED REPAIR FACILITY** receipts for **TOWING SERVICE REIMBURSEMENT, SUBSTITUTE TRANSPORTATION REIMBURSEMENT, LODGING REIMBURSEMENT, AND RECREATION INTERRUPTION OPTIONAL COVERAGE** (if applicable) or send these receipts to the **ADMINISTRATOR** within thirty (30) days. Please be sure to have **YOUR MECHANICAL REPAIR AGREEMENT** and maintenance records returned to **YOU**.

CLAIM PROCEDURE

In the event of a breakdown, follow these steps:

1. Protect **YOUR VEHICLE** from further damage. Continued operation of **YOUR VEHICLE** may result in additional damage that may not be covered by this **MECHANICAL REPAIR AGREEMENT**.
2. Bring **YOUR VEHICLE** to the **AUTHORIZED REPAIR FACILITY**. If this is not possible, call the **ADMINISTRATOR** at the number listed below.
3. Provide the **AUTHORIZED REPAIR FACILITY** with receipts for required maintenance or the validated **MAINTENANCE LOG** if necessary to authorize the repair of the **MECHANICAL BREAKDOWN**.
4. When necessary, **YOU** will have to authorize the **AUTHORIZED REPAIR FACILITY** to tear down the **IDENTIFIED VEHICLE** for diagnostic evaluation. If there is not a **COVERED MECHANICAL BREAKDOWN**, the **CUSTOMER** is responsible for diagnosis and tear down costs.
5. After diagnosis, ask the **AUTHORIZED REPAIR FACILITY** to call the **ADMINISTRATOR**'s claims department at the number listed for a **CLAIMS AUTHORIZATION NUMBER**. The claims department may not authorize payment for **MECHANICAL BREAKDOWN** expenses unless a **CLAIMS AUTHORIZATION NUMBER** has been issued to the **AUTHORIZED REPAIR FACILITY** before repairs are started. CLAIMS DEPARTMENT PHONE NUMBER: 1-(800) 832-3237
6. When the repair is COMPLETED, give the **AUTHORIZED REPAIR FACILITY** receipts for **TOWING SERVICE REIMBURSEMENT, SUBSTITUTE TRANSPORTATION REIMBURSEMENT, LODGING REIMBURSEMENT, AND RECREATION INTERRUPTION OPTIONAL COVERAGE** (if applicable) or send these receipts to the **ADMINISTRATOR** within thirty (30) days. Please be sure to have **YOUR MECHANICAL REPAIR AGREEMENT** and maintenance records returned to **YOU**.